

City of Elkader

207 North Main Street - P.O. Box 427
Elkader, IA 52043
Phone 563-245-2098 Fax 563-245-1033
email: elkaderadmin@alpinecom.net



Mayor Josh R. Pope

March 19, 2024

Residential Refuse/Recycling Customer:

In October, 2023, the City of Elkader renewed their contract with Hawkeye Sanitation for refuse and recycling collection services. At that time, Hawkeye Sanitation indicated they would be investing in new garbage carts or “totes” that will enable them to use a semi-automated truck for collection. The new carts/totes are ready to be distributed and Hawkeye Sanitation will distribute the totes within the next couple of weeks. Billing for residential customers will begin April 1, 2024 and will be: \$21.38/month for refuse and \$10.14/month for recycling.

There will be two totes for each address – the green one is for garbage/refuse and the blue one is for recycling. The top of the tote has labels like these below that indicates the use of the tote



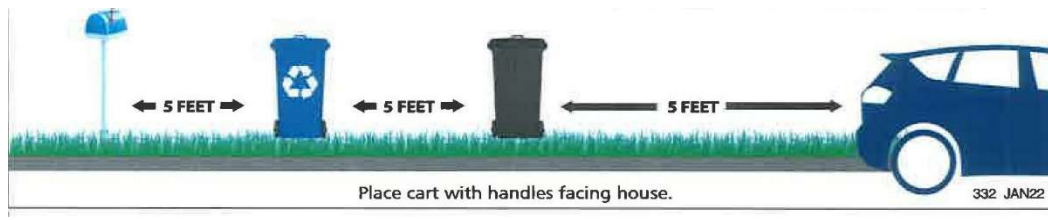
On the back side of this page is information that should be helpful in making the switch to the totes.

The collection day remains the same.

If you have questions please don't hesitate to call City Hall at (563) 245-2098 or email c elkader@alpinecom.net or elkaderadmin@alpinecom.net.

Residential – REFUSE – Green tote

- All refuse for dwelling units must be placed at the curbside (or in the alley where applicable) in the approved 65-gallon tote provided by Hawkeye Sanitation.
- Each tote has a number that assigns it to an address. The totes stay at the property if you move.
- All refuse inside the tote must be in some type of refuse bag.
- Totes are considered full when garbage is to the top with the lid shut.
- Extra garbage on top of or around totes will not be picked up unless it is in a customer purchased Hawkeye Sanitation collection bag. These are available at City Hall (hours are M-F from 8 a.m. to 4:30 p.m.) for \$5.
- If an extra tote is needed, the resident will pay for a second service. The resident will be required to keep the extra tote for a minimum of six months.
- Totes for the storage of refuse awaiting collection shall be placed curbside, with the front of the tote, where the lid of the tote opens, facing towards the street/collection point.
- Totes must be placed at least three (3) feet away from any other object including other totes.
- Six (6) foot spacing is preferred when possible.
- Preferred placement of totes, where possible, is no more than one tote on each side of a driveway.



- Totes shall not be placed at the collection point more than twelve (12) hours in advance of the regularly scheduled collection day and shall be promptly removed from the collection point following collection.
- Hawkeye Sanitation will not be considered to be in breach of this agreement for failure to collect refuse from any customer who has not followed the instructions.
- Hawkeye Sanitation is not responsible for the collection of any yard waste.

Residential – RECYCLING – Blue tote

- All residential recycling shall be comingled and shall not be separated using paper sacks or plastic bags or other means.
- All food containers must be cleaned.
- The following are accepted: plastic #1 and #2 only; cardboard; paper; tin and aluminum.

CURBSIDE RATES FOR BULKY WASTE (2024 rates): sofa - \$20; hide-a-bed - \$35; recliner - \$10; small chair - \$5; mattress - \$10; box spring - \$10; toilet - \$7.50; storm door - \$30.

Call either Hawkeye Sanitation (800-858-1138) or City Hall (563-245-2098) to let them know you have a bulky waste item. You will be billed directly by Hawkeye Sanitation.

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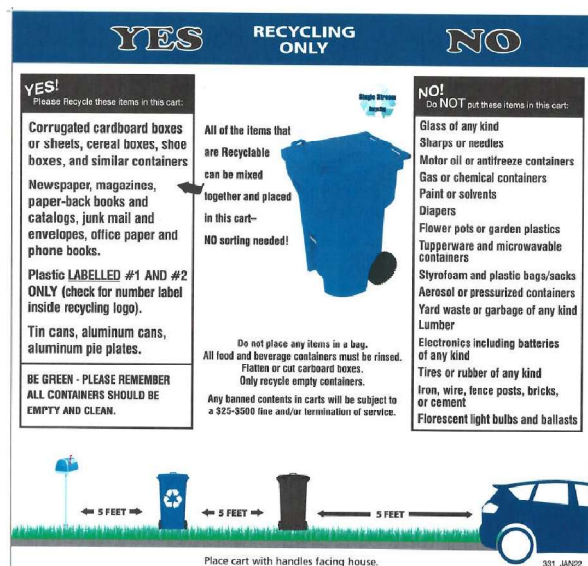
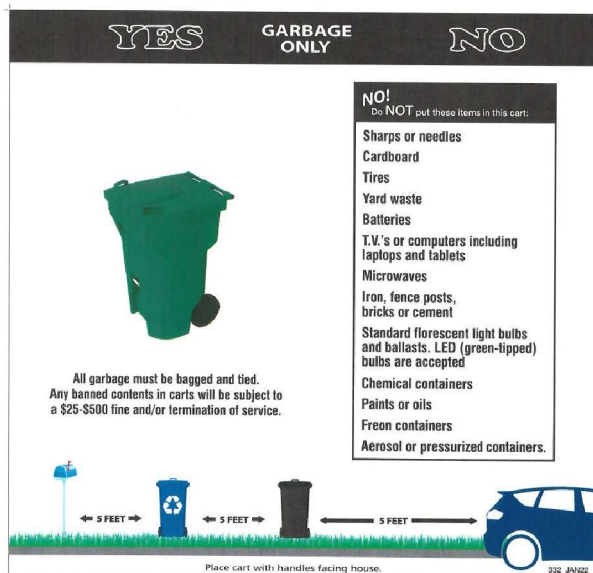
Mayor Josh R. Pope

March 19, 2024

Light Commercial Refuse/Recycling Customer:

In October, 2023, the City of Elkader renewed their contract with Hawkeye Sanitation for refuse and recycling collection services. At that time, Hawkeye Sanitation indicated they would be investing in new garbage carts or “totes” that will enable them to use a semi-automated truck for collection. The new carts/totes are ready to be distributed and Hawkeye Sanitation will distribute the totes within the next couple of weeks. Billing for light commercial customers will begin April 1, 2024 and will be: \$26.51/month for refuse and \$12.57/month for recycling (if applicable).

There will be two totes for each address – the green one is for garbage/refuse and the blue one is for recycling. The top of the tote has labels like these below that indicates the use of the tote



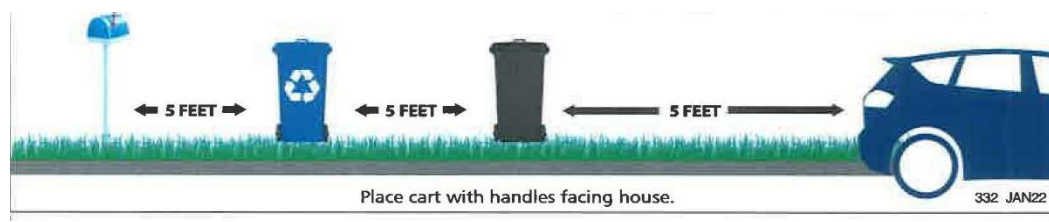
On the back side of this page is information that should be helpful in making the switch to the totes.

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Light Commercial - REFUSE – Green tote

- All refuse for light commercial customers must be placed at the curbside or in the alley in the approved 65-gallon tote provided by the Hawkeye Sanitation.
- Each tote has a number assigned to an address. The tote stays with the property if you move.
- All refuse inside the tote must be in some type of refuse bag.
- Totes are considered full when garbage is to the top with the lid shut.
- Extra garbage on top of or around totes will not be picked up unless it is in a customer purchased Hawkeye Sanitation collection bag. These are available at City Hall (hours are 8 a.m. to 4:30 p.m.) for \$5.
- If an extra tote is needed, the business owner will pay for a second service.
- If a light commercial customer produces refuse in an amount that exceeds the totes for which they are being charged, they shall no longer qualify for Light Commercial Customer Service and shall instead be treated as a Heavy Commercial Customer.
- Totes for the storage of refuse awaiting collection shall be placed curbside/in the alley, with the front of the tote, where the lid of the tote opens, facing towards the street/collection point.
- Totes must be placed at least three (3) feet away from any other object including other totes.
- Six (6) foot spacing is preferred when possible.



- Preferred placement of totes, where possible, is no more than one tote on each side of a driveway.
- Totes shall not be placed at the collection point more than twelve (12) hours in advance of the regularly scheduled collection day and shall be promptly removed from the collection point following collection.
- Hawkeye Sanitation will not be considered to be in breach of this agreement for failure to collect refuse from any customer who has not followed the instructions.
- Hawkeye Sanitation is not responsible for the collection of any yard waste.

Light Commercial - RECYCLING – Blue tote

- All residential recycling shall be comingled, and shall not be separated using paper sacks or plastic bags or other means.
- All food containers must be cleaned.
- The following are accepted: plastic #1 and #2 only; cardboard; paper; tin and aluminum.

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March 19, 2024

Dear Heavy Commercial Refuse/Recycling Customer:

In April 2022, we informed you that Hawkeye Sanitation would be billing customers directly for dumpsters. At this time we also indicated that customers were allowed to use a company of their choosing for dumpster service.

The City Council signed a new contract with Hawkeye Sanitation as of January 1, 2024. This contract provides:

- Through December 31, 2025, heavy commercial customers may contract with Hawkeye Sanitation but are not required to.
- All fees shall be directly negotiated by and between Hawkeye Sanitation and the customer.
- On and after **January 1, 2026** Hawkeye Sanitation will have exclusive right and obligation to collect heavy commercial customers' refuse and cardboard.
- The City will be responsible for the billing and collection of fees for heavy commercial customers. Those charges will appear on your monthly utility bill (water and sewer).

If you changed companies and need to make arrangements with Hawkeye for dumpster service again, Hawkeye Sanitation can be reached at (800) 858-1138.

As of January 1, 2024 the rate for heavy commercial customers will be \$26.00 per cubic yards per pickup per week.

For those with cardboard collection:

Year 1 (2024)	Existing Dumpster	<u>One-time stocking fee* for placement of new (or additional) cardboard dumpsters</u>
	2-yard dumpster - \$104/month	2-yard dumpster - \$300
	3-yard dumpster - \$130/month	3-yard dumpster - \$375
	4-yard dumpster - \$156/month	4-yard dumpster - \$450
	6-yard dumpster - \$208/month	6-yard dumpster - \$600

*(Heavy Commercial Customers with cardboard dumpsters already in place are not subject to the one-time stocking fee for placement unless and until they seek a new or additional dumpster.)

If you have questions please don't hesitate to call City Hall at (563) 245-2098 or email celkader@alpinecom.net or elkaderadmin@alpinecom.net.