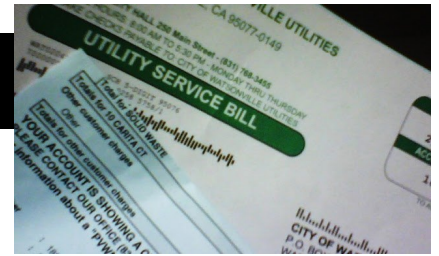


Understanding your City utility bill



Although often referred to as “the water bill,” it is important to remember that this bill is actually a combined bill for four individual services:

- Water
- Sewer
- Garbage
- Recycling

Below is a copy of the postcard bill that is sent with some additional information on the abbreviations.

“from” and “to” are the reading dates for consumption. If you move mid-month then the base rates are prorated.

If you pay after the last day of the month, a \$5 late fee is assessed.

CITY OF ELKADER				BILLED FOR THE PREVIOUS MONTH	
FROM	TO	BILLING DATE	PREV BALANCE	ACCOUNT NUMBER	DUE DATE
READINGS		CONSUMPTION USED	CODE	CURRENT CHARGES	
PREVIOUS	PRESENT				
AMOUNT DUE AFTER DUE DATE		AMOUNT DUE NOW		PROPERTY LOCATION	
AMOUNT DUE AFTER DUE DATE		AMOUNT DUE NOW			

(front)

KEEP THIS PORTION FOR YOUR RECORDS

UTILITY BILL ABBREVIATIONS: (all services are billed for the previous month)

PN = PENALTY (if applicable)
 AF = ADMINISTRATIVE FEE (if applicable)
 TX = TAX
 ET = WATER EXCISE TAX
 The following services are billed from the first day of the previous month to the last day of the previous month.
 GA = GARBAGE AND RECYCLING (if applicable)
 MR = METER RENT
 SB = SEWER BASE RATE (goes towards payment of debt on system improvement projects; all customers pay same rate)
 WB = WATER BASE RATE (goes towards payment of debt on system improvement projects; all customers pay same rate)
 The following services are billed for the 30 day cycle ending the 15th of the previous month.
 SE = SEWER USAGE (based on individual usage)
 WA = WATER USAGE (based on individual usage)
 All bills are due the last day of the month. If payment is not made by the 15th of the next month, service may be discontinued and a fee charged before service is restored. Once this account becomes delinquent, customer will be responsible for costs associated with collection of this debt.

MAKE CHECKS PAYABLE TO: CITY OF ELKADER
 P.O. Box 427
 Elkader, IA 52043

OFFICE HOURS: 8:00 a.m. to 4:30 p.m.
 Monday through Friday
 TELEPHONE (563) 245-2098

Automatic payment from your checking or savings account is also available. Drop boxes are available to the right of the front door of City Hall and in the alley behind the City Hall parking lot.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

UTILITY BILL ABBREVIATIONS: (all services are billed for the previous month)

- PN** = PENALTY (if applicable)
AF = ADMINISTRATIVE FEE (if applicable)
TX = TAX

The following services are billed from the first day of the previous month to the last day of the previous month.

- GA** = GARBAGE AND RECYCLING (if applicable)
MR = METER RENT
SB = SEWER BASE RATE (goes towards payment of debt on system improvement projects; all customers pay same rate)
WB = WATER BASE RATE (goes towards payment of debt on system improvement projects; all customers pay same rate)

The following services are billed for the 30 day cycle ending the 15th of the previous month.

- SE** = SEWER USAGE (based on individual usage)
WA = WATER USAGE (based on Individual usage)

The **SE** and **WA** are the only charges you control through individual usage. All others are set for all users.